



How can I track the iWAM credits I've purchased and used?

How do I know how many iWAM test credits I have?

Here is how to track specifics of your credit purchases and use:

1. Login to your jobEQ Desktop
2. Click on the "Customer environment" tab
3. Scroll down to and click "Credit overview"
4. In this page you can see the overview (box at top)

Can I tell when I purchased credits?

4. Below the box at the top is a box containing the record of your credit purchases.

Here is an example from one certified professional's account purchase listing:

You originally purchased 100 credits. We added one complimentary credit for your iWAM (done for certification) so you could practice generating reports. So, you have a total of 101 credits credited to your account.

Can I tell how and when I used my credits to run reports?

Here's an example from that same certified professional's test center:

You have used 50 credits for iWAM reports and were charged 5 credits for a one-year subscription to the MetaReport system. The balance is 47 credits ($101 - 50 - 5 = 46$)

5. Finally, if you scroll to the bottom, you can see "iWAM usage details" by month and by user. In October 2014 you used 33 credits (good job!).
6. If you click "show details", the system will give you a list of every person you tested and for whom you generated a report, the date and time of the report, the jobEQ ID, person's name, and the number/kind (M or D codes) you generated for the person.

If you have additional questions concerning credit purchases, tracking, or usage, contact Dr. Carl Harshman (carl@iWAMinstitute.com)